

Request for Procedures upon Expiration of Residence Period

DATE:13th September, 2024

We, Hamamatsu Iwata Shinkin Bank, are requesting our non-Japanese nationality holder customers to present their residence cards to verify whether they have renewed their residence periods when the periods of stay on their residence cards, which were provided as identity verification documents when they opened accounts with us, expire.

If we need to confirm the customer's residence period, we will send a notification to their registered address regarding the confirmation of the residence period. In that case, please follow the instructions in the notification.

1. Procedures if the Residence Period is Renewed

If you have renewed your residence period, please visit your nearest Hamamatsu Iwata Shinkin Bank branch with your updated residence card and your ordinary savings passbook for verification purposes. If you are unable to complete the renewal procedures or cannot visit our branch within the specified period, please contact your account-holding branch.

*Note: We will make a copy of the updated residence card at our branch for our records.

2. Procedures if the Residence Period is Not Renewed or if You No Longer Use the Account

If you do not renew your residence period or no longer wish to use the account, please visit your nearest branch to inform us and proceed with the closure of your ordinary account.

*Note: When closing the account, please bring your ordinary account passbook and the registered seal/chop which you use for transactions with our bank.

3. Procedures if Your Address or Phone Number Changes Due to Moving

If you have moved and your address or phone number has changed, please visit your nearest branch to complete the necessary update procedures.

*Note: When updating your address, please bring your updated residence card, your ordinary account passbook, and the registered seal/chop which you use for transactions with our bank.

<Restrictions on Transactions>

Please be aware that if we are unable to verify the latest residence period, your ordinary account may be suspended in accordance with our bank's ordinary account regulations.

If you have any questions, please feel free to contact our bank staff